

## Ask the Hard Questions...the Short List

1. How does your plan help you dynamically define the recovery steps for the specific disaster event?
2. How does your plan incorporate remote resources and staffing ATOD (At Time of Disaster)?
3. How does your plan address closing the business pre-emptively?
4. How does your plan enable you to manage critical stakeholder and vendor/customer relationships ATOD?
5. How does your plan facilitate creation of emergency wallet cards?
6. How does your plan facilitate recovery needs analysis and solution adequacy before and during a disaster event?
7. How does your plan distinguish between competing objectives within a common recovery tier ATOD?
8. How does your plan enable on-the-fly recruitment of response & recovery team members ATOD?
9. How does your plan distinguish between the loss of centralized processes versus decentralized processes ATOD?
10. How does your plan help you dynamically identify shortfalls in your recovery resources before and during disaster events?
11. How does your plan dynamically incorporate hardware dependencies into recovery procedures ATOD?
12. How does your plan control and manage the acquisition of the myriad miscellaneous requisites of all of your departments ATOD?
13. How does your plan manage real-time adjustments to criticality and resource needs ATOD?
14. How does your plan integrate your BIA data?
15. How does your plan establish command and control during and after an unplanned evacuation?
16. How does your plan facilitate the simplest use by the broadest range of people?
17. How does your plan address resumption of Business Processes following a recovery?
18. How does your plan enable on-the-fly recruitment of production team members and general staff ATOD?
19. How does your plan support operating departments, branch offices, regional offices and home offices?
20. How does your plan facilitate event monitoring ATOD?
21. How does your plan address situations that do not qualify as a disaster event?
22. How well does your plan make it possible for junior staff to direct response/recovery efforts in the absence of experience (trained) management?

23. How does your plan interface with other recovery processes or plans from other locations and/or business units?
24. How does your plan address different types of disaster events?
25. Can your plan help you identify the different types of impact and their urgency ATOD?
26. How does your plan facilitate when not to declare a disaster?
27. How does your plan address point-in-time synchronization of data after a priority group has been restored?
28. How does your plan manage the allocation of recovery resources ATOD?
29. How does your plan identify critical infrastructure when only application loss is known ATOD?
30. How does your plan incorporate capital assets and other key factors of production into real-time recovery procedures?
31. How does your plan eliminate maintenance whenever possible and reduce the maintenance that remains?
32. How do you ensure plan currency?
33. How does your plan help determine how much time is available prior to an event before you need to take action?
34. How does your plan manage your inventory of available, repurposable assets across the enterprise?
35. How does your plan address ATOD insurance claims?
36. How does your plan address recovery gaps between business need and company capability ATOD?
37. How does your plan control shelter-in-place procedures before, during, and after an event?
38. How does your plan allow you to leverage existing infrastructure for recovery or fail-over purposes ATOD?
39. How does your plan enable DR staff to repurpose existing hardware for recovery/production use ATOD?
40. How does your plan help you keep track of all of the teams involved in DR and BC efforts ATOD?
41. How does your plan facilitate mobilization and deployment of staff across multiple locations?
42. How does your plan enable key response teams to begin a crisis response remotely when shelter-in-place is called for?
43. How does your plan facilitate pre-emptive recovery tasks?
44. How does your plan help you address recovery priorities and/or recovery requirements that fall outside of the “normal” timeline?
45. How does your BIA data help you identify downstream production issues given the loss of applications?

46. How does your plan enable ad hoc alternate work locations ATOD?
47. How does your plan allow you to model and optimize your response and recovery capabilities prior to a disaster event?
48. How does your plan address business unit migration to the Home Site?
49. How does your plan help you define recovery priorities at time of disaster based on the specific impact scenario?
50. How does your plan facilitate different views of plan data ATOD?
51. How does your plan address recovery team structure?
52. How does your plan accommodate emergency response and recovery staff during a prolonged recovery effort ATOD?
53. How does your plan help determine short-term and long-term severity of an impending threat or event?
54. How does your plan facilitate managing multiple process/application priority groups ATOD?
55. How does your plan address disruption to the chain of command ATOD?
56. How does your plan direct the execution sequence of recovery tasks ATOD?
57. How does your plan help you navigate the complexities of a full-scale DR/BC recovery effort?
58. How does your plan facilitate just-in-time supply-chain capabilities ATOD?
59. How does your plan manage command and control across multiple locations, multiple objectives, and multiple levels of competency ATOD?
60. How does your plan address the return to your production Home Site?
61. How does your plan address emergency shut-down of the data center?
62. How does your plan facilitate communiqué development ATOD?
63. How does your plan accommodate production cycle delays and restarts into planned RTOs ATOD?
64. How does your plan facilitate multi-threaded execution?
65. How does your plan enact remote management of response efforts in the absence of communications channels?
66. How does your plan address different levels of impact ATOD?
67. How does your plan manage the processes that must follow an evacuation in an unknown event?
68. How does your plan prioritize the recovery of infrastructure assets ATOD?
69. How does your plan facilitate disaster and regional disaster mitigation?
70. How does your plan help you plan recovery efforts for the immediate timeframe as well as the next timeframe?
71. How does your plan facilitate reprioritization of assets and efforts ATOD when recoverability falls short of scheduled objectives?

72. How does your plan address recovery procedures?
73. How does your plan deal with specific individuals?
74. How does your plan help management to dynamically identify all interface points with all plans at all locations ATOD?
75. How does your plan facilitate supply chain and manufacturing resource planning?
76. How does your plan provide operating departments with critical alternative processing procedures ATOD, in the absence of on-site management or a distributed workforce?
77. How does your plan facilitate an iterative, collaborative allocation and prioritization of response efforts and assets ATOD?
78. How does your plan address non-business continuity incidents like pandemic operations, supply chain continuity, product liability, manufacturing resource continuity, etc.?
79. How does your plan address sector-level crises that indirectly affect your company?
80. How does your plan address hardware availability issues?
81. How does your plan identify opportunities to eliminate wasteful recovery overhead?
82. How does your plan address ATOD purchasing?
83. How does your plan control internal and external messaging ATOD?
84. How does your plan help you decide if you have had a disaster?
85. How does your plan facilitate distributed maintenance while ensuring centralized control?
86. How does your plan track the interdependencies of different departments who rely on common application suites?
87. How does your plan direct management to continue production operations when planned RTOs are not met ATOD?
88. How does your plan help you decide between different priorities ATOD?
89. How does your plan help you decide when to declare a disaster?
90. How does your plan facilitate and accommodate changes to recovery objectives, priorities and requirements ATOD?
91. How does your plan support rapid implementation?
92. How does your plan address reputational crises before, during, and after an event?
93. How does your plan help allocate recovery resources based on ATOD needs?
94. How does your plan direct communications ATOD?
95. How does your plan leverage existing facilities and office space ATOD to minimize the need for subscription resources?
96. How does your plan map out recovery sequences across diverse, cross-functional teams ATOD?
97. How does your plan account for multiple potential alternate work locations ATOD?

98. How does your plan address enterprise-wide management oversight ATOD?
99. How does your plan account for acquisition logistics and timing related to replacement equipment or hardware ATOD?
100. How does your plan define evacuation requirements and procedures ATOD?